Installation Guide
Digital Box
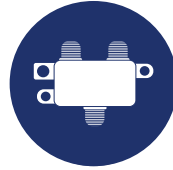
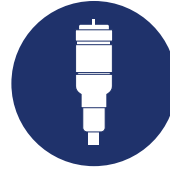**ACCESS** COMMUNICATIONS CO-OPERATIVE

What's included:

AccessTV box: coax, HDMI and power cables go into here.

Universal remote x2 AA batters included

Coax splitter (Optional)

Coax cable

HDMI cable

Power cord

Step 1: Plug in and power up.

A. Connect the coax cable to the cable in/RF in port on your TV box and to the cable outlet. Push the connector on to the port, then turn to engage the threads, and finally finger tighten the connector.

B. Plug one end of the HDMI cable to the HDMI/HD to TV port located on the back of your TV box. Plug the other end into an HDMI port on your TV.

C. Plug the power cord into your TV box. Plug the other end into an electrical outlet.

Step 2: Activate your service.

A. Confirm that all the correct connections are made into the correct ports on the back of the AccessTV box.

B. Confirm that the TV input is set to the same input as where the HDMI cable was plugged into on the back of the TV (HDMI 1, HDMI 2, HDMI 3, etc).

Tip: If you are unsure where the HDMI cable was plugged into, look for a button labeled INPUT or SOURCE on your factory TV remote. Pressing this button repeatedly will cycle through all the TV's inputs. If the incorrect HDMI port on the TV is selected, the TV will display NO SIGNAL

C. Make sure your TV and set-top box are both turned on. Once the digital box is powered on, the box will begin to load. This process can take between 2 to 30 minutes depending on your digital box model.

D. While the digital box is loading, your remote can be programmed to the TV to control volume, on/off function and mute. This can be done with the remote manual that was provided in the self-installation kit.

E. When the loading process is complete, the channels that you are subscribed to will be available for viewing.

Note: The TV guide information may take 2-20 minutes to fully load. If some channels in the guide say NO DATA, the box may still be loading the guide information.

Need more assistance?

Find your answers here

1. Visit us online at myaccess.ca/support.
2. For technical assistance, call 1-866-363-2225 or email help@myaccess.coop

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