

# Access is bringing improved services to Turtle Lake!

In case we haven't been introduced before, we are a local, 100% Saskatchewan-owned not-for-profit co-operative. We offer internet, TV, security, and home phone to communities across Saskatchewan and have been in business for over 40 years! We are committed to building, improving, and expanding our services across the province.

We believe that access to fast and reliable internet shouldn't be as rare as a Turtle Lake Monster sighting! That's why we are happy to announce we will be bringing 100% fibre-optic internet to the communities of Kivimaa-Moonlight Bay, Horseshoe Bay, and Indian Point as part of our plan to connect more Saskatchewan communities.

## **What does this mean for you?**

You will have access to fast and reliable, 100% fibre-optic internet connection in your home, enhancing your property's value and connectivity capabilities.

## **How do I get this?**

To get started, simply **visit [myaccess.ca/turtlelake](http://myaccess.ca/turtlelake) or call 1-866-363-2225 (toll-free)** to register your residence and allow us to access to install cable and a small box on the exterior of your property. There will be no installations or alterations inside your home for this initial installation.

## **Is there any cost involved in fibre installation?**

No, this initial installation is provided free of charge. However, choosing not to permit conduit installation at this time could lead to installation costs in the future should you decide to proceed with it later.

## **Am I obligated to subscribe to your internet services if I allow fibre installation?**

No, the installation simply prepares your home for future services. You have the freedom to choose whether to activate internet services when they become available.



## How will this affect my area?

We ensure a smooth, respectful installation process, and with that in mind here is what you need to know regarding us getting your area fibre-ready:

- Our crews will be out starting April 15, 2024 at Kivimaa-Moonlight Bay, with other areas to follow.
- We will have signage up to notify you when we are in your area.
- During this time, there will be excavation in the roadway and on public property to install the required cables and infrastructure.

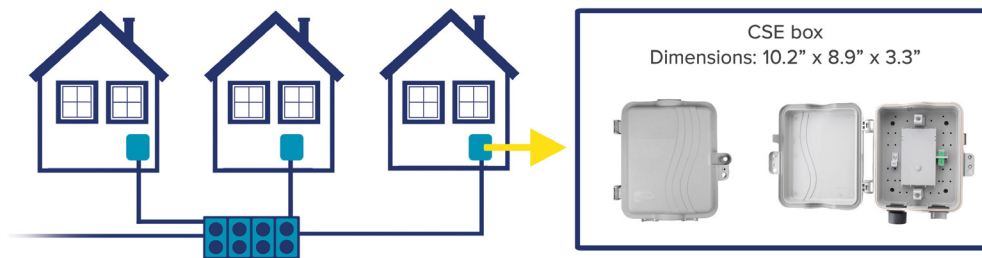
## What is the process to get fibre to my home?

Installation involves small-scale excavation to lay the conduit underground right to your house, after which we restore the affected area. We strive to keep the impact as low as possible.

A conduit is a protective tube through which fiber-optic cables are run. It is necessary for providing a safe and secure pathway for the cables that deliver fast internet to your home, protecting against environmental damage and interference.

## How will this affect my property?

The work will not affect your property in any significant way, and we will restore all property to the same condition it was prior to construction. We will be installing a small cable security box (CSE) (pictured below) to the outside of your property to deliver 100% fibre-optic internet to your home.



In places where your grass will be impacted, we will also clean the area and plant grass seeds. However, this will happen only after the entire construction in your area is complete.

## Where is the utility right-of-way, and will it need to be accessed?

Generally, we conduct our work within 2 metres of the property line in accordance with approved local government permits. The local government and various utility companies have the right to access the utilities or services that are commonly buried within the utility right-of-way, such as electrical lines, telephone lines, and internet cables for homes and businesses.

## What happens if I decide not to allow installation now, but want fibre-optic internet later?

If you decide to receive fibre-optic service in the future, there may be installation costs involved at that time to prepare your home. We recommend taking advantage of the current no-cost installation offer.

## Will the conduit or any equipment be visible on my property?

We aim to install the conduit and any external equipment, such as a small box, discreetly on your property. Our team takes care to ensure these installations are as unobtrusive as possible.

## How can I give my permission for the installation?

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