

We're all about *you*



# Stronger Connections. Greater Impact.

2025 ANNUAL REPORT



## ABOUT THIS REPORT

Access Communications Co-operative is proud to serve the people of Saskatchewan. As a community-owned organization, we're more than a service provider - we're a connector of people, ideas, and opportunities.

The 2025 Annual Report reflects the progress we've made over the past year and the impact of our work across the province. It shares how we're building stronger connections through reliable technology, exceptional service, and a steadfast commitment to the communities we call home.

This report also includes Access's full financial statements for the fiscal year ending August 31, 2025. Together, these pages tell the story of a co-operative that invests with purpose, leads with care, and continues to create greater impact for Saskatchewan, because from better service to brighter futures, connection is just the beginning.

## LAND ACKNOWLEDGEMENT

At Access Communications, we are grateful to live, work, and grow on Treaty Four and Treaty Six lands. These territories have long been home to the Cree, Dene, Blackfoot, Saulteaux, Dakota, Lakota, Nakota, Ojibwe, and Métis Peoples, whose histories, cultures, and contributions continue to shape our province.

We acknowledge Indigenous Peoples' deep connection to this land, a connection rooted in care, respect, and stewardship over generations.

As a Saskatchewan co-operative, we are committed to truth and reconciliation. We know this is a shared journey that begins with listening, learning, and moving forward in partnership.

Your award-winning co-operative is grateful for its members, customers, employees, volunteers, and communities!



## OUR MISSION

We connect people by delivering exceptional communication and entertainment services, creating opportunities for local expression as a community owned co-operative.

## OUR VISION

Connected communities, empowered people, and enriched lives through innovation.

## OUR VALUES

### **Integrity**

We live by our belief in honesty, respect and trust in everything we do.

### **Empowered-Employees**

We foster involvement, growth and contribution in a challenging, safe, diverse and fun environment.

### **Customer-Focused**

We deliver extraordinary value reliably, dependably and consistently.

### **Community-Oriented**

We are an integral part of the communities we serve, contributing to their energy and progress.

### **Innovative**

We create and embrace change that enhances customer service, the community and our organization.

### **Engaged-Volunteers**

We create meaningful opportunities for volunteers to make a positive difference in the communities we serve.

### **Member-Driven**

We are guided by committed and supportive members.

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# ACCESS 2025 HIGHLIGHTS

1

## HYPERSPEED

5 communities upgraded to HyperSpeed 1 Gig.

2

## ANALOG TO DIGITAL

5 analog communities converted to digital.

3

## WIRELESS NETWORK

81% of wireless network offering 60 Mbps or higher.

4

## LOCAL CONTENT

74% of all content on AccessNow TV locally produced.

5

## VOLUNTEERS

Approx. 9,500 volunteer hours in Community Programming.

6

## LOCAL TV & RADIO

\$2.58 M invested in Community Programming (TV & Radio).

7

**CHILDREN'S FUND**  
Over \$260,000 donated by  
the Children's Fund.

8

**SPONSORSHIPS**  
Over \$605,000 of  
in-kind sponsorship.

9

**SCHOLARSHIPS**  
\$27,000 awarded by the  
Access Communications  
Scholarship program.

10

**BBQ TOUR**  
Almost 10,000 burgers and  
hotdogs served on BBQ Tour.

11

**TOTAL REVENUE**  
Total Revenue: \$90.1 M.

12

**CAPITAL SPEND**  
Capital Spend: \$21.4 M.

# A message from our board.

**THIS YEAR WAS A POWERFUL REMINDER OF WHAT MAKES ACCESS COMMUNICATIONS CO-OPERATIVE (ACCESS) UNIQUE. WHEN WE BUILD STRONGER CONNECTIONS, WE CREATE GREATER IMPACT.**

**As your Board, our work is to look ahead, to safeguard the co-operative's long-term health, uphold its values, and ensure it continues to serve with purpose and pride.**

This year, we welcomed new directors who bring diverse perspectives and deep community experience, and we strengthened our governance framework to support strategic foresight, accountability, and resilience.

Our co-operative continues to evolve in a rapidly changing environment, and I am proud of the board's oversight and the leadership team's execution of our strategic priorities. Through careful governance and collaboration, we have strengthened our operational performance, enhanced the services we provide, and ensured a solid foundation for sustainable growth.

Beyond financial and operational achievements, our focus remains on enriching the communities we serve. By prioritizing initiatives that foster connection, engagement, and local expression, we are delivering meaningful value not only to our members but to all who rely on our services.



**Lorna Knudson**  
*Board Chair (Regina)*

Access's foundation is strong because it is built on shared ownership and shared purpose. Every decision we make as a Board is grounded in the belief that connectivity creates opportunity - not only through technology, but through relationships. That's what sets Access apart: we connect people, ideas, and communities in ways that help Saskatchewan thrive.

I want to extend my sincere gratitude to two members of our board who are finishing their terms with us. First, to Karen Smith for her exceptional leadership during her two years as Chair. Her dedication and steady guidance have helped shape the co-operative's continued success. Second, thank you to Juanita Polegi who leaves behind a legacy of thoughtful, values-driven leadership.

To our employees and volunteers, thank you for your passion, professionalism, and commitment. You embody what it means to be a co-operative. To our members and customers - thank you for your trust and continued engagement; you are the reason this organization exists. And to my fellow Board members - thank you for your wisdom, integrity, and service.

Together, we are ensuring Access remains a strong, stable, and community-minded organization - one that invests with care, leads with purpose, and gives back with heart.

From better service to brighter futures, connection truly is just the beginning.

## 2025 BOARD COMMITTEES

### Audit & Risk

Gina McGinn (Committee Chair)  
 Regan Beck  
 Trina Clairmont  
 Ryan Janke  
 Kyle Mitchell  
 Karen Smith



Lorna Knudson  
 Chair (Regina)



Leslie Ciz  
 Vice Chair (Regina)



Gina McGinn  
 Secretary (Regina)



Karen Smith  
 Past Chair (Regina)

### Governance

Leslie Ciz (Committee Chair)  
 Ngee Cau  
 Deborah Charles  
 Kyle Mitchell  
 Juanita Polegi  
 Collin Pullar



Regan Beck  
 (Meadow Lake)



Ngee Cau  
 (Regina)



Trina Clairmont  
 (Regina)



Deborah Charles  
 (La Ronge)

### Human Resources

Regan Beck (Committee Chair)  
 Ngee Cau  
 Ryan Janke  
 Gina McGinn  
 Karen Smith  
 Brian Wright



Ryan Janke  
 (Weyburn)



Kyle Mitchell  
 (Regina)



Juanita Polegi  
 (Yorkton)



Collin Pullar  
 (Regina)



Brian Wright  
 (Estevan)

### Member Relations & Advocacy

Collin Pullar (Committee Chair)  
 Juanita Polegi  
 Leslie Ciz  
 Trina Clairmont  
 Brian Wright

### Representative to the Children's Fund, our registered charity

Deborah Charles

# LEADERSHIP TEAM



Carmela Haines  
Chief Executive Officer



Shannon Weatherall  
Chief Financial Officer



Craig Van Ham  
Chief Technology Officer



Carole Sauer,  
Sr. Manager,  
Human Resources & Safety



Wendy Hoffart  
Sr. Manager,  
Regional Systems



Ryan Howard  
Sr. Manager,  
Marketing & Sales



Megan Collier  
Sr. Manager,  
Customer Care



Wade Peterson  
Sr. Manager,  
Technical Operations



Tracey Mucha  
Sr. Manager,  
Community Engagement



Mark Rathwell  
Manager,  
Corporate Communications

# A message from our President & CEO.

**AT ACCESS COMMUNICATIONS CO-OPERATIVE (ACCESS), CONNECTION ISN'T JUST WHAT WE PROVIDE; IT'S WHO WE ARE. CONNECTION IS THE SPARK THAT BRINGS PEOPLE TOGETHER, STRENGTHENS COMMUNITIES, AND BUILDS A BRIGHTER FUTURE ACROSS SASKATCHEWAN.**

**This year, we continued to invest in that promise. We expanded faster internet and stronger wireless service across the province, completed major technology upgrades, and ensured our customers, wherever they live, have access to reliable, high-quality service.**

These milestones are more than technical progress; they're about creating possibilities for people, businesses, and communities. These achievements reflect more than progress, they demonstrate how our Mission, Vision, and Values guide every connection we build. They remind us that technology is only as powerful as the people and communities it serves.

But the real story of Access is the people behind it. Our employees and volunteers bring care, creativity, and dedication to everything they do, from serving customers to supporting their neighbours. Their efforts, along with the guidance of our Board and the loyalty of our members and customers, are what make this co-operative thrive.



*Carmela Haines*

**Carmela Haines**

*President & CEO (Regina)*

Access continues to stand apart because our success is measured not only by growth, but also by the good we do. Through the Access Communications Children's Fund, AccessNow TV and Radio, and hundreds of community partnerships, we've seen the difference strong connections can make; a child supported, a story shared, a community strengthened.

To our employees and volunteers, thank you for your heart and hard work. To our members and customers, thank you for choosing to be part of this journey and for believing in what Access stands for. And to our Board of Directors, thank you for your leadership and trust in guiding our co-operative forward.

Together, we're proving that stronger connections lead to greater impact, and that for Access Communications, matters more than ever.

**“Every connection we make carries purpose, helping people, businesses, and communities across Saskatchewan thrive.”**

# “Innovation with Purpose” for Stronger Service, Smarter Solutions.

**AT ACCESS COMMUNICATIONS CO-OPERATIVE (ACCESS), INNOVATION ISN'T ABOUT CHASING THE NEXT BIG THING; IT'S ABOUT BUILDING THE RIGHT SOLUTIONS FOR THE PEOPLE WE SERVE.**

In Fiscal 2025, that meant completing major network upgrades, expanding 1 Gig internet access, enhancing wireless coverage, launching our Fully Connected Program, and introducing new entertainment options. These improvements are more than technical milestones; they're proof of how Access continues to close the technology gap, deliver an unparalleled experience, and strengthen communities across Saskatchewan.

## **Sharper Picture. Stronger Network.**

Access completed one of the largest network enhancement projects in its history - the full transition from Standard Definition (SD) to High Definition (HD) television channels. This upgrade improved the viewing experience, delivering a crystal-clear picture to residential and commercial customers in 125 communities. By removing SD signals, Access freed up valuable network capacity, allowing faster, more reliable internet and greater flexibility to meet growing demand.

## **Expanding Our Rural Wireless Network.**

Access continued to strengthen its rural wireless network, expanding capacity and improving performance across the province. Through targeted investments and smart infrastructure planning, we upgraded and added tower sites, extending service to more communities, and enhancing reliability.

This work included upgrading 40 towers to deliver internet speeds of 60 Mbps or higher, and six new towers were constructed near Rocanville, Balcarres, Duck Lake, Hepburn, Allan and Colonsay.

**Today, Access operates a network of 265 towers across Saskatchewan.**

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## Expanding Access, Strengthening Communities.

Last year, Access announced it had received funding from Innovation, Science and Economic Development Canada (ISED) to enhance connectivity in rural Saskatchewan. In Fiscal 2025, that promise became reality as Access completed one phase and another one is underway, bringing faster, more reliable service to more people and communities across the province.

- Through the Turtle Lake Project, Access delivered fibre-to-the premise service to the Resort Villages of Horseshoe Bay, Kivimaa - Moonlight Bay, with Indian Point/Golden Sands to be completed by the end of 2025, ensuring residents can enjoy quality connectivity with the reliability and speed to match.
- Through the South-Central Wireless Expansion part of the project, we constructed nine of 22 towers around Coronach and area. When completed next year, this project will provide wireless services of 60 Mbps download and 10 Mbps upload to 4,600 square kilometres, starting north of Willow Bunch and extending to the US border.

In addition, Access completed the analog-to-digital conversion in five communities: Rocanville, Balcarres, Duck Lake, Colonsay, and Hepburn, with 34 additional communities to be converted next year. These upgrades unlocked the opportunity for customers to get Access's full suite of modern services, including AccessHyperSpeed Internet, AccessNexTV and NexTV Stream, Smart Security, Phone and AccessNow TV.

At the same time, Access advanced its AccessHyperSpeed 1 Gig Internet rollout, offering more Saskatchewan residents high-speed service where they live and work, including Redvers, Lumsden, Raymore, Tisdale, and St. Walburg.

## Move-In Ready & Customer Partnerships.

This past fiscal year, we launched our Fully Connected Program targeting multi-unit properties across Saskatchewan. Customers moving into these buildings benefit from pre-installed internet equipment that allows sign-up and activation within minutes - no technician visits or truck rolls required.

By simplifying move-ins and reducing service calls, Fully Connected enhances the resident experience and helps property managers offer a modern, connected living environment.



We also introduced a new collaboration with CAA Saskatchewan, offering exclusive savings on both CAA memberships and Access services.

Through this partnership, new customers receive preferred rates on our most popular HyperSpeed Internet packages, while existing customers enjoy free annual speed upgrades or service discounts simply by verifying their CAA membership. Together, Access and CAA are helping members across Saskatchewan stay connected - on the road, at home, and in their communities.

## Entertainment on Demand.

AccessNexTV reached an exciting milestone this year with the introduction of on-demand movie rentals. Customers now have the flexibility to enjoy everything from new releases to timeless favourites from their AccessNexTV set-top box. It allows viewers to rent movies instantly from an expanding library of blockbusters and classics, all with the reliability and quality they expect from Access.

As we continue refining the service, our goal is simple: to make those binge-worthy moments easier, faster, and more enjoyable than ever.

## Supporting Our Customers Every Step of the Way.

This year, we continued to strengthen our customer service by making interactions more efficient, seamless, and personalized. We successfully completed the implementation of our new CRM system, giving agents a complete view of customer interactions. At the same time, we enhanced digital services, expanding self-service tools and online resources to help customers manage their accounts securely and access support quickly.

Together, these improvements empower our teams to make smarter decisions and provide a better overall experience for both our customers and agents.



## Reliable, Secure, and Built for the Future.

Access continued investing in network and plant improvements to boost capacity and keep customers connected when it matters most. In addition, standby power systems were completed in Wilkie, Maidstone, Unity, Dalmeny, Rosetown, Milestone, Kamsack, and Lumsden, reinforcing local reliability during outages.

We continued to enhance our security posture and mitigate risk across the organization through strategic investments, staff training, and the adoption of advanced security tools and practices. These efforts ensure our networks, data, and systems remain reliable and protected, supporting our commitment to customers and the communities we serve.

We're working hard to deliver services that are not only faster and more capable but also resilient, reliable, and secure.



# “Community and Co-operation in Action”; Reaching Further, Helping People Succeed.

## EMPOWERING COMMUNITIES THROUGH CONNECTION, CREATIVITY, AND CARE.

At Access Communications Co-operative (Access), community is more than a commitment; it’s who we are. Every dollar we earn and every hour we volunteer stays right here in Saskatchewan, supporting programs, people, and places that make our province stronger.



### Our community investment is guided by three pillars of giving:

1. The Access Communications Children’s Fund - supporting children in need.
2. Community Programming - amplifying local stories through AccessNow TV and AccessNow 91.3.
3. Corporate Initiatives and Sponsorship - giving back through partnerships, events, and local investments.

Together, these pillars reflect the impact of a co-operative that’s more than a service provider.

### The Access Communications Children’s Fund

Established in 1992, the Access Communications Children’s Fund (ACCF) is a registered charity that has spent more than three decades ensuring that every child in Saskatchewan has the opportunity to thrive. The ACCF supports non-profits serving children who are at risk, in need, or among the province’s most vulnerable.

Funding focuses on three key areas - health and wellness, education and literacy, and social inclusion. Support is made possible through proceeds from Access Communications Children’s Fund TV Bingo, generous donors, and tireless volunteers.

Since its inception, the ACCF has contributed over \$4.3 million to non-profits across Saskatchewan. In 2025, it is projected to distribute more than \$260,000 in grants to 45 non-profit/charitable organizations across the province, continuing its legacy of creating opportunity and hope.

Each dollar raised helps create brighter futures, from feeding programs and mental-health supports to literacy projects and after-school initiatives. The impact is measured not just in grants distributed, but in lives changed, children supported, families strengthened, and communities uplifted.

**Please note:** Numbers reflect the ACCF fiscal year that began January 1, 2025. Final totals are published in the Access Communications Community Impact Report each spring.

## Community Programming: TV and Radio - Local stories. Local voices. Local impact.

This year marked a milestone with the CRTC's official approval of the transfer of CJTR Community Radio to Access in December 2024. The station was also rebranded to AccessNow 91.3FM. The rebrand aligns seamlessly with the established brands of Access Communications and AccessNow TV, trusted fixtures in the province for over 45 years. This evolution reflects Access's ongoing dedication to connecting communities and empowering local expression. Through partnerships with local artists and music communities, community radio will continue to provide a platform for underrepresented genres and voices in Saskatchewan. The station is supported by:

 **77** hosts producing 64 unique weekly programs on AccessNow 91.3FM.

 **6** languages other than English/French: Spanish, Hindi, Urdu, Tagalog, Farsi and Tigrinya on AccessNow 91.3FM.

 **OVER 70%** of what's heard on AccessNow 91.3FM is not available anywhere else.

With about 24,000 daily listeners, AccessNow 91.3FM strengthens Access's ability to connect people by providing a dynamic local voice across music, arts, culture, and current affairs.

On television, AccessNow TV continued to showcase the best of Saskatchewan in 2025 - from local sports and cultural events to provincial elections and telethons. Highlights from the year included:

- **Decision 2024 - 25:** Coverage of municipal, provincial, and federal elections across the province, featuring debates, candidate messages, and live results, viewed over 34,000 times online.
- **Estevan and Weyburn Telethons:** The United Way Estevan Telethon raised a record \$380,676, while the Weyburn Communithon raised \$91,955, both of which were broadcast live on AccessNow TV.
- **Regina Humane Society Telethon:** Broadcast live in spring 2025, raising a record \$90,000+ to support animal welfare.
- **Warman Cheer Classic:** The province's largest cheer and dance event, and AccessNow TV's most-watched YouTube broadcast ever, with more than 50,000 views during the live weekend.
- **Sports and Community Coverage:** From the Regina Pats and Regina Thunder seasons to In the Huddle, Pats TV, Talk of the Town, Locker Talk, Brick Wars: Rebuilt, and coverage of major cultural events, including the Saskatchewan Order of Merit, Saskatchewan Music Awards, and the Yorkton Film Festival.
- **Municipal Engagement:** Ongoing coverage of City Council meetings in Regina, Weyburn, Yorkton, Estevan, and North Battleford ensures transparency and access to local decision-making.



**Featured photo:** Host of AccessNow 91.3's show *The Basement*.



## Diverse Voices, Shared Stories.

The reach and diversity of AccessNow TV programming is captured in the accompanying graphic, which highlights the range of genres, languages, and local stories our platforms share each year.

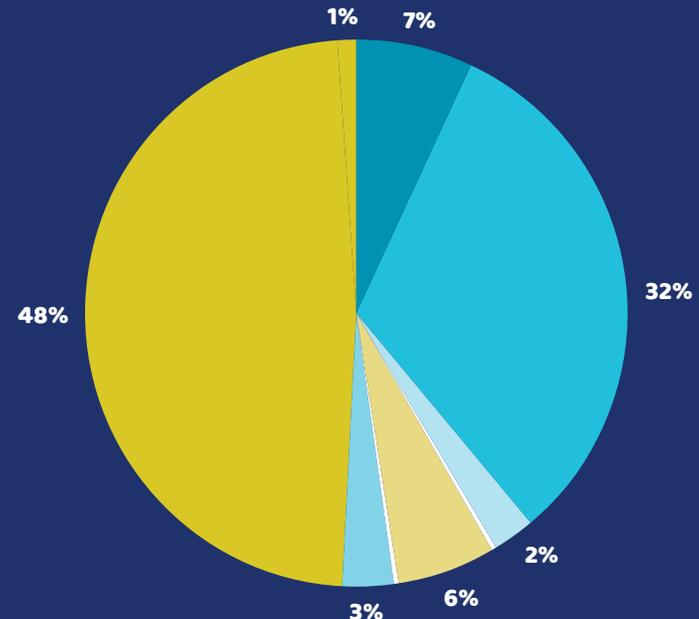
Whether through sports, arts, or cultural events, every program reflects the heart of Saskatchewan - stories told by you.

## Investing in the communities that build us.

Access's community investment extends beyond media and philanthropy, supporting the places where Saskatchewan gathers, learns, and grows.

### The Fiscal 2025 Highlights include:

- Renaming the Estevan Leisure Centre pool to the Access Communications Aquatic Centre.
  - This builds on existing naming partnerships, including the Access Communications Centre in North Battleford, Access Communications Water Park in Yorkton, and the new Weyburn Theatre, where we are the Showtime Sponsor, which includes the two theatre screens and the projection room.
- 17th Annual Labour Day Show N Shine: Raised over \$50,000 for the Regina Food Bank, contributing to over 1.25 million meals donated cumulatively.
- In-kind sponsorships: Over \$605,000 supporting festivals, youth programs, arts organizations, and service clubs.



### 48% Sports

#### 159 PROGRAMS

- Regina Pats
- Warman Cheer Classic
- Every sport in between

### 1% Variety

#### 3 PROGRAMS

- Gravelbourg Grammys,
- Dundurn Christmas in November Market

### 7% Analysis & Interpretation

#### 23 PROGRAMS

- The Abilities Within Weystrong Women's Health Event aired on Spilling Prairie Tea

### 32% General Entertainment

#### 106 PROGRAMS

- First Nations University Powwow
- Saskatchewan Order of Merit

### 2% Informal Education / Recreation & Leisure

#### 8 PROGRAMS

- Vimy Ridge Remembered
- Trusty Rusty: Backyard Autobody

### 6% Music

#### 20 PROGRAMS

- Saskatchewan Music Awards
- NW/SE Chorus Christmas Concert

### 3% Religion

#### 10 PROGRAMS

- A Word To the Wise Authority & Dominion We have in Jesus aired on Miracle Moments



# Our People, Our Power.

## LIVING OUR VALUES. BUILDING OUR FUTURE.

At Access Communications Co-operative (Access), our people are the heart of everything we do. Every connection we build, every community we serve, is powered by a team that believes in purpose, not just performance.

What makes Access different is that our success belongs to everyone who builds it. As a community-owned co-operative, we don't just work for our customers, we bring a spirit of service and innovation for our members, our neighbours, our friends, and the communities we call home.

Our greatest strength is our people. We celebrate everyday excellence - from safety and service to collaboration and creativity, our employees are not just contributors; they are the driving force behind our successes.



This year's achievements, from expanding 1 Gig service and enhancing our wireless network to rebranding CJTR Community Radio as AccessNow 91.3 and setting new fundraising records through the Labour Day Show N Shine, all share one common thread: our people. Behind every connection, broadcast, and community partnership are employees and volunteers whose dedication turns ideas into impact. Their expertise, creativity, and care are what make our accomplishments possible, and what make Access a place where purpose and performance go hand in hand.

### A Culture That Sets Us Apart.

For the 15th consecutive year, Access was named one of Saskatchewan's Top Employers. This recognition reflects our ongoing commitment to creating an engaging, supportive, and empowering workplace.

This achievement isn't about perks or programs, it's about people. We work hard to foster a culture built on trust, teamwork, and shared purpose, giving employees the freedom to innovate, the tools to grow, and the confidence to make decisions that matter.

This culture of empowerment is reflected in our most recent employee engagement survey, where participation reached 93% and overall engagement and enablement scores increased by six percent. This is an indicator that our people feel heard, supported, and inspired to contribute.

At Access, every voice matters. Employees are encouraged to share ideas, challenge assumptions, and help shape the co-operatives future. Whether it's through engagement surveys, corporate planning sessions, cross-functional project teams, or innovation sessions, staff at every level have the opportunity to be heard and to see their ideas brought to life. It's a culture where empowerment fuels innovation and collaboration turns great ideas into action.

Our workplace is one where collaboration thrives, inclusion is celebrated and embedded in everything we do, and community involvement isn't just encouraged, it's part of who we are. Whether it's volunteering at a local event, mentoring a colleague, or developing a new service for customers, Access employees bring energy, pride, and heart to everything they do.

## Driven by Purpose. Grounded in Community.

At Access, leadership isn't confined to job titles; it's reflected in how our employees live our co-operative values every day. We invest in training, mentorship, and leadership development to help our team members reach their full potential, both personally and professionally.

This year, we continued to expand learning and growth opportunities across departments, equipping employees with new skills to support our evolving network and customer needs.

Our employees' commitment goes beyond their roles. From volunteering thousands of hours in community initiatives to supporting the Access Communications Children's Fund, our people make an impact that extends well beyond the workplace.

## Green Team: Small Actions, Big Impact.

Access's Green Team continues to lead by example, championing sustainability initiatives that make a tangible difference.

The team launched its first tree-planting initiative, turning the proceeds from the company's spring electronics recycling drive into new life. With 16 employee volunteers, the team planted 80 trees at the corner of Park Street and Arcola Avenue in Regina, creating shade, beauty, and habitat for years to come.

These efforts are part of a broader culture of responsibility, one where employees are empowered to reduce waste, support environmental causes, and make choices that help build a greener, stronger Saskatchewan.



### In fiscal 2025, we recycled:

- 66,000 lbs. of electronic equipment
- 3,300 lbs. of household batteries
- 80,000 lbs. of steel and aluminum
- 2,000 lbs. of paper

## Where Purpose Meets Possibility

Working at Access means more than having a job; it means joining a team that's helping to shape the future of our province. It's a place where ideas are encouraged, contributions are valued, and every person can see the difference their work makes.

Together, we're building a workplace where purpose meets possibility, where innovation, inclusion, and community spirit come together to shape the future of communications in Saskatchewan.

# Our Members, Our Strength.

## GUIDED BY MEMBERS. GROUNDED IN COMMUNITY.

At Access Communications Co-operative (Access), being a co-operative is more than our business model, it's our identity. Our members are the foundation of who we are, reflecting the communities we serve and helping guide the direction of our organization.

Being a customer doesn't automatically make you a member. Membership is a conscious choice, one that connects you more deeply to your community and to Access itself. By becoming a member, you're not just using our services; you're helping shape the future of the co-operative.

Joining is simple: the cost is \$1 per year for individuals or \$5 per year for community organizations. Members have a voice in how Access grows and evolves, ensuring that we continue to serve Saskatchewan with integrity, innovation, and heart.



## **MEMBERSHIP BENEFITS:**

- ✓ Be the first to get access and testing opportunities of new technology before it launches.
- ✓ Be the first to get advance notice on products and initiatives.
- ✓ Your opinion matters as a member. We want member feedback through surveys and focus groups.
- ✓ We celebrate community. We'll invite you to our community events.
- ✓ Membership has its privileges, including insurance benefits/discounts from the Co-operators.
- ✓ Be in the know with regular updates through our quarterly member newsletter, Annual Report and Annual Community Report.
- ✓ We'll see you there. Members elect delegates at our bi-annual regional District Meeting.
- ✓ We're accountable to our members. You'll be invited to participate in our Annual General Meeting.
- ✓ Help shape the future of Access. You can become a voting delegate or run for our Board of Directors.

Membership applications are online at [myaccess.ca/members](https://myaccess.ca/members).

## **QUESTIONS?**

Call **306-565-5308** or **1-866-211-6334 ext 5308**

Or email [member.relations@myaccess.coop](mailto:member.relations@myaccess.coop)

## **A Co-operative Built for Saskatchewan**

Our members aren't just stakeholders, they're owners, neighbours, and advocates who ensure Access stays true to its values. Together, we keep decision-making local, invest in our communities, and build the connections that make Saskatchewan stronger.

**We're all about** *You*

**1**

**TOP EMPLOYER**  
**300 employees.**

**2**

**GIVING BACK**  
**Almost 500 volunteers.**

**3**

**ALL ABOUT YOU**  
**Over 200 communities**  
**with Access services.**

**4**

**HYPERSPEED**  
**Almost 200,000 Sq. Km. of**  
**rural Saskatchewan served.**

**5**

**RURAL HYPERSPEED**  
**130 communities receiving**  
**urban-like internet speeds.**

**6**

**LOCAL CONTENT**  
**AccessNow TV in over**  
**120 communities.**

**7**

**CHARITY**  
**Over \$4.3 M donated by the**  
**Children's Fund since 1992.**

**8**

**FUTURE LEADERS**  
**1,440 scholarships**  
**awarded since 2005.**

**9**

**ANNUAL PAYROLL**  
**\$24 Million.**

# What does 2026 hold?

**WE'VE BUILT A STRONG STRATEGIC PLAN THAT FOCUSES ON SEVEN MAIN OBJECTIVES. IT PROVIDES DIRECTION TO SUPPORT OUR CUSTOMERS, STAFF, AND COMMUNITIES, WHILE ALLOWING US TO BE AGILE IN A RAPIDLY CHANGING INDUSTRY.**

- **Enhancing the Customer Experience:** We will deliver exceptional service with improved tools and options.
- **Reliable Products and Services:** We will deliver high-quality, reliable connectivity and services that meet the evolving needs of our customers.
- **Empowering Our Team:** We will foster an engaging, inclusive culture that supports our employees and volunteers.
- **Bridging the Technology Gap:** We will continue to connect Saskatchewan.
- **Strengthening Communities:** We will enrich lives through the Access Communications Children's Fund, community programming, and corporate initiatives.
- **Ensuring Financial Resilience:** We will maintain financial strength for long-term success.
- **Sharing Our Story:** We will champion Access Communications through advocacy and public relations.

Our team is strong, resilient, and ready to meet the challenges of building Saskatchewan through our leading-edge products and services. We look forward to serving our customers and meeting new ones along the way.

# Our financial performance.

In 2025, Access achieved net income of \$1.1 million and generated \$20.5 million in cash flow from operations. Net assets advanced by 1.4% to \$77.6 million, reflecting resilience in the face of ongoing competitive environment.

Total revenues came in at \$90.1 million, a small decline of 1.1% or \$1.0 million. Internet services continued to gain traction as customers demanded faster speeds and a better in-home experience, while television subscriptions fell in line with the industry-wide shift toward cord cutting. As a result, telecommunications revenue rose by 2.3% or \$1.3 million to \$58.3 million, whereas television service revenue decreased by 6.8% or \$2.3 million.

Direct distribution costs for subscriber services rose by 1.1% or \$0.3 million to \$31.4 million. Lower TV subscriber volumes helped reduce costs, though this was partially offset by higher network distribution fees and bandwidth expenses tied to internet growth. Net revenues after distribution costs stood at \$58.7 million, down 2.2% or \$1.3 million year-over-year.

Operating expenditures were reduced to \$35.3 million, down 3.0% or \$1.1 million, thanks to efficiency initiatives and streamlined operations. Operating income before amortization declined to \$23.4 million, down 1.0% or \$0.2 million. Amortization expenses increased by 5.1% to \$19.0 million, reflecting higher capital investment, while interest costs declined by \$0.3 million (7.2%) due to falling rates offset by additional debt.

Net capital spending in 2025 totaled \$22.4 million, directed toward strengthening the distribution network to support future service expansion. Long-term debt rose by \$1.3 million, reaching \$59.0 million as of August 31, 2025.

A bilateral agreement with our banking partner secured a committed \$70 million credit facility, structured as a revolving operating facility through Bankers' Acceptances or Prime Rate Loans. This facility carries no repayment requirements until maturity on September 10, 2026.

Our dedication to community programming remained strong, with \$2.6 million invested in AccessNow, exceeding the CRTC's minimum license condition. We proudly deliver local programming in more than 115 communities across Saskatchewan. As a community-owned co-operative, we reinvest 100% of earnings back into operations, capital projects, and community initiatives.

Looking ahead, we are confident that our co-operative model will continue to thrive in a competitive marketplace, driven by investments in our customers, employees, and the communities we serve.

# Performance analysis.

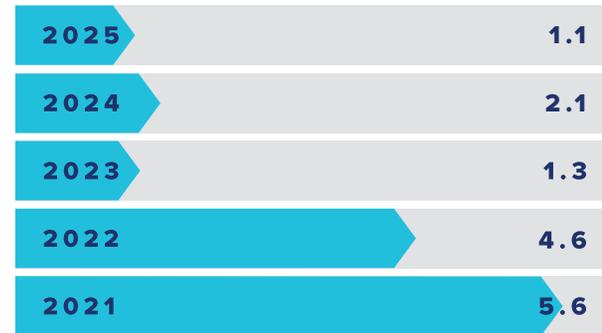
**Revenue** (\$ millions) ▼ -1.1%



**Operating income** (\$ millions) ▼ -1.0%



**Net income** (\$ millions) ▼ -48.8%



**Distribution expenses** (\$ millions) ▲ 1.1%



**Capital spending** (\$ millions) ▼ -16.3%



**Net assets** (\$ millions) ▲ 1.4%



# Responsibility for financial reporting.

The accompanying summary of financial statements and all information in the annual report have been prepared by management and approved by the co-operative Board of Directors.

Management is responsible for the accuracy, integrity, and objectivity of the summary of financial statements within reasonable limits of materiality, and the consistency of financial data included in the annual report's text.

To assist management in the discharge of these responsibilities, the co-operative maintains a system of internal control designed to provide reasonable assurance that its assets are safeguarded, that only valid and authorized transactions are executed, and that accurate, timely, and comprehensive financial information is prepared.

The summary financial statements have been examined independently by Deloitte on behalf of members, in accordance with Canadian auditing standards. The auditors' report outlines the scope of their examination and expresses their opinion on the summary of financial statements of the co-operative.

The Audit Committee of the Board of Directors meets with management and external auditors to satisfy itself that each group is properly discharging its responsibilities, and to review the summary of financial statements and independent auditors' report. The Board of Directors approves the summary of financial statements for presentation to the members.



**Carmela Haines**  
President & CEO



**Shannon Weatherall**  
Chief Financial Officer

# Report of the Independent Auditor on the Summary Financial Statements.

To the Board of Directors of  
Access Communications Co-operative Limited

## Opinion

The summary financial statements, which comprise the summary balance sheet as at August 31, 2025, and the summary statement of income and retained earnings, and summary statement of cash flows for the year then ended, and related note, are derived from the audited financial statements of Access Communications Cooperative Limited (the “Co-operative”) for the year ended August 31, 2025.

In our opinion, the accompanying summary financial statements are a fair summary of the audited financial statements, in accordance with the criteria disclosed in Note 1 to the summary financial statements.

## Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements and the auditor’s report thereon, therefore, is not a substitute for reading the Co-operative’s audited financial statements and the auditor’s report thereon.

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## The Audited Financial Statements and Our Report Thereon

In our report dated November 26, 2025, we expressed an unmodified audit opinion on the audited financial statements.

## Management’s Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements on the basis described in Note 1.

## Auditor’s Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, Engagements to Report on Summary Financial Statements.

*Deloitte LLP*

Chartered Professional Accountants  
November 26, 2025

# Access Communications Co-operative Limited Summary Balance Sheet.

As at August 31, 2025

## APPROVED BY THE BOARD



**Lorna Knudson**  
Chair, Board of Directors



**Gina McGinn**  
Chair, Audit & Risk Committee

	2025	2024
<b>ASSETS</b>		
<b>CURRENT</b>		
Accounts receivable	\$ 3,042,673	\$ 3,138,336
Inventory	3,024,663	3,221,723
Prepaid expenses	2,937,787	2,969,106
	<b>9,005,123</b>	<b>9,329,165</b>
<b>INVESTMENTS IN CO-OPERATIVES</b>	<b>30,225</b>	<b>30,225</b>
<b>PROPERTY, PLANT AND EQUIPMENT</b>	<b>97,534,223</b>	<b>95,037,413</b>
<b>OTHER ASSETS</b>	<b>4,218,245</b>	<b>4,560,725</b>
<b>SUBSCRIBER BASE</b>	<b>45,105,621</b>	<b>45,105,621</b>
	<b>\$ 155,893,437</b>	<b>\$ 154,063,149</b>
<b>LIABILITIES</b>		
<b>CURRENT</b>		
Bank indebtedness	\$ 2,155,855	\$ 1,509,393
Accounts payable and accrued liabilities	11,538,724	12,783,525
Unearned revenue	5,615,780	5,571,409
	<b>19,310,359</b>	<b>19,864,327</b>
<b>LONG-TERM DEBT</b>	<b>59,000,000</b>	<b>57,700,000</b>
	<b>78,310,359</b>	<b>77,564,327</b>
<b>NET ASSETS</b>		
Shares	1,257	1,233
Retained earnings	77,581,821	76,497,589
	<b>77,583,078</b>	<b>76,498,822</b>
	<b>\$ 155,893,437</b>	<b>\$ 154,063,149</b>

See accompanying notes to financial statements

# Access Communications Co-operative Limited Summary Statement of Income and Retained Earnings.

Year ended August 31, 2025

	2025	2024
<b>REVENUE</b>		
Television services	\$ 31,564,055	\$ 33,875,069
Telecommunications services	58,252,470	56,960,693
Advertising	217,727	169,639
Investment income	100,920	116,472
	<b>90,135,172</b>	<b>91,121,873</b>
<b>DIRECT DISTRIBUTION COSTS</b>	<b>31,436,954</b>	<b>31,103,772</b>
<b>INCOME BEFORE OPERATING EXPENSES</b>	<b>58,698,218</b>	<b>60,018,101</b>
<b>OPERATING EXPENSES</b>		
Community programming	2,619,047	2,482,458
Technical	13,575,549	14,210,357
Sales and marketing	5,007,091	5,528,726
Administrative	14,111,428	14,183,199
	<b>35,313,115</b>	<b>36,404,740</b>
<b>OPERATING INCOME BEFORE AMORTIZATION</b>	<b>23,385,103</b>	<b>23,613,361</b>
<b>AMORTIZATION</b>		
Property, plant and equipment	15,966,687	14,915,894
Deferred charges	3,003,417	3,138,964
<b>OPERATING INCOME</b>	<b>4,414,999</b>	<b>5,558,503</b>
<b>INTEREST ON LONG-TERM DEBT</b>	<b>3,507,569</b>	<b>3,777,956</b>
<b>GAIN ON SALE OF EQUIPMENT</b>	<b>(176,802)</b>	<b>(336,444)</b>
<b>NET INCOME</b>	<b>1,084,232</b>	<b>2,116,991</b>
<b>RETAINED EARNINGS, BEGINNING OF YEAR</b>	<b>76,497,589</b>	<b>74,380,598</b>
<b>RETAINED EARNINGS, END OF YEAR</b>	<b>\$ 77,581,821</b>	<b>\$ 76,497,589</b>

# Access Communications Co-operative Limited Summary Statement of Cash Flows.

Year ended August 31, 2025

	2025	2024
<b>NET INFLOW (OUTFLOW) OF CASH RELATED TO THE FOLLOWING ACTIVITIES</b>		
<b>OPERATING</b>		
Net income	\$ 1,084,232	\$ 2,116,991
Items not affecting cash:		
Amortization	18,970,104	18,054,858
Gain on sale of equipment	(176,802)	(336,444)
Changes in working capital components:		
Accounts receivable	95,663	(767,052)
Inventory	197,060	863,227
Prepaid expenses	31,319	(48,897)
Accounts payable and accrued liabilities	213,429	(176,719)
Unearned revenue	44,371	(194,102)
	<b>20,459,376</b>	<b>19,511,862</b>
<b>INVESTING</b>		
Purchase of property, plant and equipment	(18,781,308)	(22,685,927)
Change in accounts payable relating to purchase of property, plant and equipment	(1,458,230)	216,586
Increase in connection costs	(2,660,937)	(2,921,207)
Proceeds from sale of property, plant and equipment	494,613	470,254
	<b>(22,405,862)</b>	<b>(24,920,294)</b>
<b>FINANCING</b>		
Repayments of long-term debt	(6,000,000)	(6,000,000)
Proceeds of long-term debt	7,300,000	11,900,000
Credit facility arrangement fee	-	-
Issuance of shares	24	38
	<b>1,300,024</b>	<b>5,900,038</b>
<b>(DECREASE) INCREASE IN CASH POSITION</b>	<b>(646,462)</b>	<b>491,606</b>
<b>BANK INDEBTEDNESS, BEGINNING OF YEAR</b>	<b>(1,509,393)</b>	<b>(2,000,999)</b>
<b>BANK INDEBTEDNESS, END OF YEAR</b>	<b>\$ (2,155,855)</b>	<b>\$ (1,509,393)</b>

# Access Communications Co-operative Limited Note to Summary Financial Statements.

Year ended August 31, 2025.

## **1. Basis of accounting**

These summarized financial statements of Access Communications Co-operative Limited are derived from the complete financial statements as at and for the year ended August 31, 2025, prepared in accordance with Canadian accounting standards for not-for-profit entities, of Access Communication Co-operative Limited.

The preparation of these summarized financial statements requires management to determine the information that needs to be reflected in them so that they are consistent, in all material respects, with or represent a fair summary of the audited financial statements.

**The complete financial statements of Access Communications Co-operative Limited are available upon request.**



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